

Subject: Re: Team Viewer crashed

From: Brian Raboin </o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=ffed9354f3ff40e19c9a5d34ae9b5149-braboin>

Date: 05/01/2017 01:58 PM

To: Suzanne Holley <sholley@downtownla.com>

CC: Kevin Begovich <kpbegovich@me.com>, Henna Sherzai <hsherzai@downtownla.com>, Nhien Lasky <nlasky@ccala.org>

All set

Brian K. Raboin

Vice President of Operations

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On May 1, 2017, at 13:49, Suzanne Holley <sholley@downtownla.com> wrote:

Brian is at the office right now. Why don't you go ahead and give them a call since he's there? Do you need his cell number

On May 1, 2017, at 1:30 PM, Kevin Begovich <kpbegovich@me.com> wrote:

Oh, crashed server makes sense.

The email link I had from Herman was the last bookmark I had at home and I haven't had to log in remotely since. I tried the email link you

sent. I tried logging in under kbegovich@downtownla.com, kbegovich@downtownla, and kbegovich and all are saying incorrect user ID.

Unless Henna or Nhien see anything time-sensitive happening today, I could use the time to focus on the broker kit layout. In that case, it wouldn't be necessary for Brian to go to the office just for me. If he was going anyway, then I would have to walk him through a few steps on my computer to get back to the app log-in.

Henna, Nhien? What do you think?

-Kevin

On May 1, 2017, at 1:13 PM, Suzanne Holley
<sholley@downtownla.com> wrote:

The dcbidla is the server that crashed. To log on to Outlook 365, go to <https://login.microsoftonline.com/>. Brian is downtown and can turn on your computer at work. Do you want him to do that?

Thanks.

Suzanne

From: Kevin Begovich [<mailto:kpbegovich@me.com>]
Sent: Monday, May 01, 2017 12:52 PM
To: Henna Sherzai; Michael Filson; Nhien Lasky; Nick Griffin; Joanne Danganan
Cc: Suzanne Holley
Subject: Team Viewer crashed

Hi everyone,

My Team Viewer app crashed and I am not able to log back in to my work computer. It's possible it made the whole computer restart, because it has happened before. And now the webmail link (<https://mail.dcbidla.com/owa>) is not working as well. I think that probably has to do with the IT transition?

Anyway, I will be mostly working on layout ideas for the Make It Yours broker kit for the rest of today. If anything should come up and you need to contact me, please use this email or feel free to call or text me at 917-402-7233.

See you tomorrow.

- Kevin